Amphenol

Industry:
INDUSTRIAL EQUIPMENT

The Challenge

Amphenol Fiber Optic Products is one of the world's leading providers of connectivity equipment for the communications, IT/datacom, mobile and medical device industries. The global engineering team was seeking a Product Data Management (PDM) system to keep track of design changes for hundreds of products between its teams in the United States, Mexico, China and Vietnam.

Results

- Onshape's built-in data management enables real-time collaboration between Amphenol's global engineering teams, reducing previous communication delays.

- Switching to Onshape allowed Amphenol to get CAD and PDM for the cost they were previously paying for just CAD - resulting in $80,000 to $120,000 in savings upfront.

- Real-time business analytics help Amphenol executives and managers identify potential design and manufacturing bottlenecks earlier, enabling them to reallocate company resources in a more timely manner.

- As a Software-as-a-Service (SaaS) platform, Onshape also reduces IT overhead, eliminating the need for installs, upgrades, licenses, servers, networking equipment and the time required to manage them.

"There are so many facets to conventional PDM systems that all just get smoothed out with Onshape. Instead of thinking about IT, I can now focus more on R&D and manufacturing."

– **Ken Capozzi**, Global Director of Engineering
at Amphenol Fiber Optic Products

CAD Collaboration Between Teams in U.S., Mexico, China and Vietnam

To improve communication between its globally distributed engineering and manufacturing teams, Amphenol Fiber Optic Products chose Onshape, the only cloud-native product development platform that combines CAD, data management and both synchronous and asynchronous collaboration tools. Pictured above are Amphenol connectors used in data center applications.

To rapidly customize their fiber optic splitting boxes for a major telecommunications client, Amphenonal relies on cloud-native Onshape, the only SaaS product development platform that combines a robust CAD system with built-in data management and real-time collaboration tools.

"Today's typical splitting boxes are completely sealed on the inside. And once you decide where point A and Point B are connecting, that's dependent on how the system is set up and is not changeable," Capozzi explains. "So our customer thought it would be really great if they could open these boxes and reconfigure some of the lines so that they can be more flexible when they're out in the field and doing these installations."

When developing new products, Amphenol Fiber Optic Products has its "quarterback engineers" in the United States collaborate on designs with its R&D teams and manufacturing engineers in Mexico, China and Vietnam. Whenever one Onshape user anywhere in the world makes a design change, everyone else on the team can instantly see it. A comprehensive Edit History tracks who made which changes and when, enabling the team to quickly revert back to any prior stage if desired.

This built-in data management system eliminates the delays of teams sending information back and forth by email or through Dropbox and prevents version control problems.

"Onshape helps us develop highly refined production-ready designs in a very short period of time that are easily reviewed by the team that will be making the product. Our engineers around the world can now see and work on the latest CAD model at the same time," Capozzi says.

"With our previous CAD system, we really were working in silos at each facility," he adds.

"Trying to open big assemblies and drawings that are saved onto a file share globally just doesn't work very well. And then you can't roll things back if you don't like the changes that were made. It was easy to lose a lot of your work because something wasn't saved correctly or somebody saved over the file. Because of all those difficulties, there was very little collaboration happening from the R&D teams."

Cost Benefits of Onshape's Built-In PDM and Reduced IT Overhead

Prior to heading the engineering team at Amphenol Fiber Optic Products, Capozzi devoted more than a decade managing the CAD and PDM systems for Amphenol's Radio Frequency division. In 2020, he came on board to overhaul the fiber optic team's approach to data management.

For designing and updating its hundreds of different connectors and cables for communications equipment, the Amphenol engineering team was seeking a more efficient Product Data Management system.

When evaluating the total cost of PDM systems, Capozzi recalls being surprised that Onshape offered both CAD and PDM for roughly the same cost he was already paying for just CAD with other vendors. He says switching to the cloud-native product development platform saved Amphenol $80,000 to $120,000 up front, without even factoring in annual maintenance fees and ongoing IT costs.

"I didn't want to spend six figures to get a PDM system," Capozzi says. "Onshape does everything we need it to do."

As a Software-as-a-Service (SaaS) platform, Onshape also has a zero IT footprint, eliminating the need for installs, upgrades, licenses, servers, networking equipment and the time required to manage them.

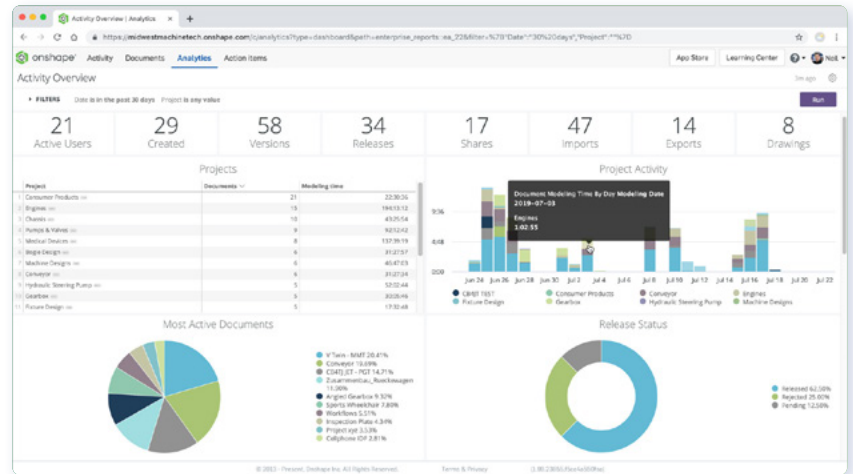"I'm not an IT guy. I'm a mechanical engineer," says Capozzi. "And I used to spend a large portion of my time doing IT-related tasks and engaging with IT and buying terabytes of overhead so that we could do updates. So there are so many facets to conventional PDM systems that all just get smoothed out with Onshape. Instead of thinking about IT, I can now focus more on R&D and manufacturing."

Analytics Offer Live 24/7 Design Updates Across the Enterprise

Overseeing multiple engineering teams across multiple countries, Capozzi says he especially values the real-time business analytics available in the Onshape Enterprise plan.

The Enterprise plan's Activity Overview dashboard provides a high-level snapshot of a company's product development, tracking the total number of hours spent on each design project per day per contributor, which engineers are working on which projects, and how many release candidates are pending approval.

The Onshape Enterprise Activity Overview dashboard gives managers a company-wide view of design progress across multiple engineering teams.

The analytics dashboard allows executives and managers to identify potential design and manufacturing bottlenecks earlier, and enables them to reallocate company resources in a more timely manner.

"One of the great things about Onshape is that you can see the activity of every single user, what they opened, what they changed. While some of my teams are sleeping, others are working. So I can wake up in the morning and immediately see what our teams in China and Vietnam were able to accomplish overnight," Capozzi says.

"Likewise, I don't always work out of our Illinois headquarters. Sometimes I work remotely from my home in Connecticut. Sometimes I'm at our Mexico facility," he adds. "So Onshape helps me keep an eye on what everyone's working on regardless of where I am. Onshape just makes it easier for me to do my job. I'm much more plugged in now than I was before."

Sign up for a Free Onshape Professional Trial
and experience the benefits of cloud-native product design today!

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